

WARRANTY INFORMATION

MAZDA MOTOR CORPORATION

At Mazda we are committed to producing cars and trucks that are innovative, well engineered and of the highest quality.

The comprehensive New Vehicle Warranty detailed in this booklet is evidence of the confidence we have in our products and a continuing commitment to you as one of our customers.

Just like any fine machine, Mazda cars and trucks must be operated and maintained properly to ensure a long, trouble free life. This warranty booklet, together with your Owner's Manual, explains the proper operation and maintenance required to ensure your vehicle's proper performance and the validity of the warranty. Please take the time to read and follow these instructions carefully. If you do, we are confident that you can look forward to enjoyable and reliable service from your Mazda Vehicle.

Your authorized Mazda Dealer is another key to your future satisfaction with your vehicle. He knows your Mazda well because of the technical training we make available to him. He has the specialized tools and the genuine Mazda parts necessary to properly service your vehicle and most importantly, has a personal commitment to your continued satisfaction with the product you have purchased. We strongly recommend that you return to an authorized Mazda Dealer for all your servicing needs.

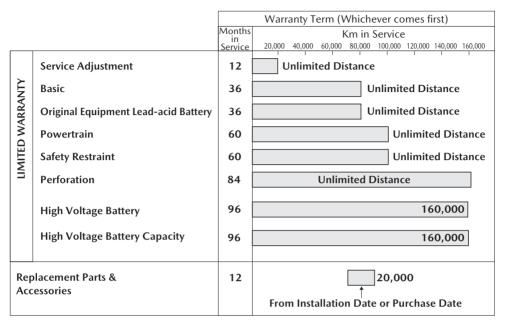
Welcome to the Mazda family.

Mazda Canada Inc. and Mazda Motor Corp.

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Note:

All information is based on the latest data available at the time of publication and, with the exception of the emissions warranty, is subject to change without notice.



This chart illustrates warranty coverage by time in service and distance driven. Please read the applicable pages for detailed information on what is covered and what is not covered under each of these warranties.

*: Mazda will provide coverage under the terms of the New Vehicle Warranty.

Excluded Vehicles: The Unlimited Distance Warranty is applicable only to certain Mazda Vehicles originally distributed by Mazda Canada Inc. and registered and normally operated in Canada.

Any Mazda Vehicle exported and registered outside of Canada or any vehicle currently or previously used for taxi, courier/delivery service, police/security, and emergency services are excluded from Unlimited Distance Warranty.

Instead Mazda will provide coverage under the terms of the New Vehicle Warranty listed helow.

Adjustments	12 months/20,000 km, whichever occurs first
Basic	36 months/80,000 km, whichever occurs first
Lead-acid Battery	36 months/80,000 km, whichever occurs first
Powertrain	60 months/100,000 km, whichever occurs first
Safety Restraints	60 months/100,000 km, whichever occurs first
Perforation	84 months/160,000 km, whichever occurs first
Note:	

Tires are warranted by the Tire Manufacturers and are not covered under Mazda Unlimited Distance Warranty.

Please keep this booklet with your Mazda Vehicle.

This booklet should be presented to a Mazda Dealer if warranty service is needed. This booklet should remain with your Mazda Vehicle, so if you sell it future owners will have this information.

DEFINITIONS

As used in this booklet (unless otherwise specifically stated),

- "Mazda" means Mazda Motor Corporation, 3-1 Shinchi, Fuchu-cho, Aki-gun, Hiroshima, Japan and Mazda Canada Inc., 55 Vogell Road, Richmond Hill, Ontario, L4B 3K5, Canada.
- "Mazda Vehicle" means a 2022 model year Mazda motor vehicle manufactured by or for Mazda.
- "Mazda Distributor" means Mazda Canada Inc., 55 Vogell Road, Richmond Hill, Ontario, L4B 3K5, Canada.
- "Mazda Dealer" means a person authorized by Mazda Distributor to service Mazda Vehicles or perform repairs under the warranties in this booklet.
- "Mazda Accessory" means a Mazda genuine accessory or Mazda genuine optional equipment supplied by Mazda Distributor.
- "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest.

VEHICLE AND OWNER IDENTIFICATION

Owner's Name Nom du propriétaire		Date of Retail Delivery or First Use Date de la livraison ou de la mise en service		
Address Adresse		Month Mois	Day Jour	Year Année
City (Ville) Province		Kilometrag Kilométrage	e at Delivery à la livraison	
Postal Code Code Postal				km
Vehicle Identification Number Numéno d'identification du vehícule				
Phone () -	Dealer Code Code du cor		e	
SPEEDOMETER REPLACEMENT RECOR Speedometer replaced on Dealer Name date		vith		km
Dealer Signature				
After the speedometer is replaced, total kilometrage listed here to the current kilo				

Satisfaction Review Process

Your complete and permanent satisfaction is of primary concern to Mazda. All Mazda Dealers have both the knowledge and tools to keep your Mazda Vehicle in top condition. In our experience, any questions, problems, or complaints regarding the operation of your Mazda Vehicle or any other general service transactions are most effectively resolved by your dealer. If the cause of your dissatisfaction cannot adequately be addressed by normal dealership procedures, we recommend that you take the following steps:

Step 1: Contact Your Mazda Dealer

Discuss the matter with a member of dealership management. If the Service Manager has already reviewed your concerns, contact the owner of the dealership or its General Manager.

Step 2: Arrange to Meet with a Mazda Service Representative

If you feel that you still require assistance, ask the dealer Service Manager to arrange for you to meet the local Mazda Service Representative.

Step 3: Contact the Mazda Customer Assistance Centre

If still not substantially satisfied, contact the Customer Assistance Centre, Mazda Canada Inc., 55 Vogell Road, Richmond Hill, Ontario, L4B 3K5, Phone: **1 (800) 263-4680.** Provide the Centre with the following information:

- 1. Your name, address and telephone number
- 2. Year and model of the vehicle
- 3. Vehicle Identification Number (VIN). Refer to the "Vehicle Identification" pages of the Owner's Manual for the location of the VIN.
- 4. Purchase date
- 5. Present odometer reading
- 6. Your dealer's name and location
- 7. The nature of your problem and/or cause of dissatisfaction

The Department, in cooperation with the local Mazda Service Representative, will review the case to determine if everything possible has been done to ensure your satisfaction.

Please recognize that the resolution of service problems in most cases requires the use of your Mazda Dealer's service facilities, personnel and equipment. We therefore urge you to follow the above three steps in sequence for the most effective results.

Mediation/Arbitration Program

Occasionally a customer concern cannot be resolved through Mazda's Customer Satisfaction Program. If after exhausting the procedures in this warranty handbook your concern is still not resolved, you have another option.

Mazda Canada Inc. participates in an arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP). CAMVAP will advise you about how your concern may be reviewed and resolved by an independent third party through binding arbitration.

Your complete satisfaction is the goal of Mazda Canada Inc. and our dealers. Mazda's participation in CAMVAP makes a valuable contribution to our achieving that goal. There is no charge for using CAMVAP. CAMVAP results are fast, fair and final as the award is binding on both you and Mazda Canada Inc.

Canadian Motor Vehicle Arbitration Plan (CAMVAP)

If a specific item of concern arises, where a solution cannot be reached between an owner, Mazda, and/or one of it's dealers (that all parties cannot agree upon), the owner may wish to use the services offered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

CAMVAP uses the services of Provincial Administrators to assist consumers in scheduling and preparing for their arbitration hearings. However, before you can proceed with CAMVAP you must follow your manufacturer's dispute resolution process as outlined previously.

CAMVAP is fully implemented in all provinces and territories. Consumers wishing to obtain further information about the Program can obtain an information booklet from your dealer, the Provincial Administrator or the Canadian Motor Vehicle Arbitration Plan Office at the address or telephone number shown below.

Canadian Motor Vehicle Arbitration Office 235 Yorkland Boulevard, suite 300 North York, Ontario M2J 4Y8

Provincial Administrator can be reached at: Phone: 1 (800) 207-0685

Mazda Regional Offices

REGIONAL OFFICES

MAZDA CANADA INC. WESTERN REGION 5011 275 STREET LANGLEY, BRITISH COLUMBIA V4W 0A8 (778) 369-2100 1 (800) 663-0908

MAZDA CANADA INC. CENTRAL REGION 55 VOGELL ROAD, RICHMOND HILL, ONTARIO, L4B 3K5 1 (800) 263-4680

MAZDA CANADA INC. QUEBEC REGION 6111 ROUTE TRANS-CANADIENNE POINTE CLAIRE, QUEBEC H9R 5A5 (514) 694-6390

COVERING AREAS

Alberta, British Columbia, Manitoba, Saskatchewan, Yukon

ONTARIO, NEW BRUNSWICK, NOVA SCOTIA, PRINCE EDWARD ISLAND, NEWFOUNDLAND

QUEBEC

1. What Is Covered

The New Vehicle Limited Warranty period is **36 months** (unlimited distance). This Limited Warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda Vehicle is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship of all parts and components supplied by Mazda subject to the exclusions indicated under "Exceptions" and "What is Not Covered". The vehicle must be brought to an authorized Mazda Dealer for all warranty service. The authorized Mazda Dealer will without charge for parts or labour, either repair or replace the defective part(s) using new or authorized remanufactured parts. This transferable Limited Warranty is included with all new Mazda Vehicles sold in Canada. Please refer to page "Change of Address or Subsequent Ownership" and contact your Mazda Dealer or Mazda Importer / Distributor to make this change.

Original Equipment Lead-acid Battery

The originally equipped Lead-acid Battery is fully covered for **36 months** (unlimited distance). The warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest.

Exceptions

The items specified below are covered for the periods different from the basic coverage.

• Adjustments

Service adjustment is covered for the first **12 months** (unlimited distance). Service adjustment means minor repairs not usually associated with the replacement of parts, such as wheel balance and alignment, fitting of engine hood, trunk lid, or rear hatch, etc.

• Air Conditioner Refrigerant Charge

Air conditioner refrigerant charge is covered for the first **12 months** (unlimited distance).

Over the balance of the warranty period, refrigerant charge is covered only when replenished as part of a warranty repair.

2. Mazda Added Protection

Additional Mechanical Repair Protection is available through your authorized Mazda Dealer.

Ask for details.

3. Towing/Roadside Assistance

Mazda's Roadside Assistance Program provides emergency assistance for your Mazda Vehicle during the first 3 years from the in-service date.

Towing will be provided to the nearest authorized Mazda Dealer. Please refer to the Mazda Roadside Assistance Information Card or www.mazda.ca for specific program information or call the nearest Mazda Dealer to request towing assistance.

4. Warranty Application

The Unlimited Distance Warranty is applicable only to certain Mazda Vehicles originally distributed by Mazda Canada Inc. and registered and normally operated in Canada. Any Mazda Vehicle exported and registered outside of Canada or any vehicle currently or previously used for taxi, courier delivery service, police/security, and emergency services are excluded from Unlimited Distance Warranty. Refer to Warranty Coverage at a Glance for further information. During the warranty period, this warranty is transferable to subsequent owners. Please refer to page "Change of Address or Subsequent Ownership" and contact your Mazda Dealer or Mazda Importer / Distributor to make this change. If you have any questions in this regard, please contact your Mazda Dealer for assistance.

5. What Is Not Covered

- Factors Beyond the Manufacturer's Control
 - Misuse of the Mazda Vehicle such as driving over curbs, overloading, racing, snowplowing, etc.
 - (Proper usage is described in your Owner's Manual.)
 - Accidents such as collision, fire, theft, riot etc.
 - Alteration, modification, tampering etc. including the installation of non-genuine Mazda parts or accessories.
 - If the vehicle has been classified a total loss and/or sold for salvage purposes or branded for any other reasons.
 - Damage or surface corrosion from the environment such as: Acid rain, airborne fallout (chemicals, tree sap, etc), salt, road debris, road hazards, rail dust, water contamination, hail, wind storm, lightning, floods and other natural disasters.
 - Cosmetic conditions or surface corrosion from stone chips or scratches in the paint.
 - Registration of the vehicle out of Canadian Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.

5. What Is Not Covered (Cont'd)

Damage due to Lack of Maintenance or the Use of Wrong Fluid or Coolant

- Lack of proper maintenance as described in your Owner's Manual. (Failure to properly maintain your vehicle can result in your warranty being voided either in whole or in part.)
- Improper maintenance, the use of other than specified fluid or coolant recommended in your Owner's Manual.
- Any repair performed by a repair facility that is not an authorized Mazda Dealer and/or not using genuine Mazda parts or accessory.

Normal Deterioration

- Normal wear and tear, including noise, vibration, cosmetic condition or deterioration such as discolouration, fading, deformation, blurring etc.
- Surface corrosion on any part other than the body sheet metal panels forming the exterior appearance of a Mazda Vehicle.

Maintenance is at Owner's Expense

- Normal maintenance services such as cleaning and polishing, lubrication, and replenishment or replacement of fluid, coolant, worn wiper blades, filters, worn brake, fuses, hoses, tires, glass, brake rotors/drums, struts/shocks due to normal wear or damage, keyless transmitter batteries etc.
- Maintenance services described as "Scheduled Maintenance Services", "Owner Maintenance Services" or "Appearance Care" in your Owner's Manual.

Altered Kilometrage

• Any repair of a Mazda Vehicle on which the odometer has been altered or on which the actual distance traveled cannot be readily determined. (When replacing the speedometer, the "Speedometer Replacement Record" on page 6 must be filled in by a Mazda Dealer.)

Extra Expenses and Damages

- Any financial loss, for example: payment made for loss of use of the Mazda Vehicle, lodging, car rentals, travel costs, loss of pay and any other expenses or damages.
- Incidental or consequential damages associated with a vehicle failure. Such damages include but are not limited to inconvenience, the cost of transportation, telephone calls and lodging, the loss of personal or commercial property, and the loss of pay or revenue.

Tires

• Tires are warranted by the tire manufacturers. Refer to the "Tire Limited Warranty" on page 26 for a brief explanation or the tire warranty pamphlets provided with your Mazda Vehicle for details.

6. Your Responsibilities

Maintenance

You are responsible for properly operating and maintaining your Mazda Vehicle in accordance with the instructions and maintenance schedule described in your Owner's Manual.

Maintenance Records - Proof of Maintenance

Mazda recommends having maintenance performed by an authorized Mazda dealership. Mazda dealership technicians are specially trained to maintain and service Mazda Vehicles; Mazda technicians stay up-to-date on the latest service information through service bulletins, publications, and factory training. You can be reassured you are getting the best possible service for your Mazda Vehicle when you take it to your Mazda Dealer. If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual. To continue warranty eligibility and to protect your investment, it is your responsibility to properly maintain your vehicle according to factory recommended schedules outlined in your Owner's Manual. As part of this you must keep your maintenance was performed. You must present these documents, should any warranty coverage disagreement occur. Failure to do so can result in your warranty being voided either in whole or in part.

This evidence may consist of the following:

- The Mazda Scheduled Maintenance Record, on page 31, must be completely filled out showing mileage, repair order number, date for each service, and signed by a qualified automotive technician who services vehicles.
- Original copies of repair orders or other receipts that include the mileage and date the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.
- For self maintenance, a statement that you completed the maintenance yourself, displaying mileage and the date the work was performed. Also, receipts for the replacement parts (fluid, filters, etc.) indicating the date and mileage must accompany this statement.

Note:

If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual.

7. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet, to a Mazda Dealer in Canada or the United States during their normal service hours and prior to the expiration of the warranty period. While any of the Mazda Dealers will perform warranty service, Mazda recommends that you return to the dealership where you purchased your Mazda Vehicle because you have already established a relationship with them.

If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

8. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or payment for loss of use of the Mazda Vehicle during warranty repairs.

9. Other Terms

This warranty gives you specific legal rights, and you may also have other rights which vary from province to province.

All Implied Warranties, including but not limited to any regarding marketability or fitness for a particular purpose, are limited respectively to the duration of this warranty. This warranty is given in lieu of all other Expressed Warranties (except those set forth separately in this booklet) on the part of Mazda, the Mazda Distributor, or the Mazda Dealer selling the Mazda Vehicle. No dealer, or any agent or employee thereof, is authorized to extend or expand this warranty. Mazda or the Mazda Distributor shall not be liable for any incidental, special, consequential, or exemplary damages, or any service not expressly provided for herein.

Some provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

1. What Is Covered

The Powertrain Limited Warranty period is **60 months** (unlimited distance). This Limited Warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda Vehicles is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship of the Powertrain components supplied by Mazda subject to the exclusions indicated under "What is Not Covered". The vehicle must be brought to an authorized Mazda Dealer for all warranty service. The authorized Mazda Dealer will without charge for parts or labour, either repair or replace the defective part(s) using new or authorized remanufactured parts. This transferable Limited Warranty is included with all new Mazda Vehicles sold in Canada. Please refer to page "Change of Address or Subsequent Ownership" and contact your Mazda Dealer or Mazda Importer / Distributor to make this change.

Powertrain components

The following is a general list of components covered by this warranty. (See page 17 for specific components covered.)

- EV Powertrain Components
- Front/Rear Drive System

2. Towing

If your Mazda Vehicle is not driveable because of a problem covered by this warranty, call the nearest Mazda Dealer for towing assistance. Towing service will be covered to the nearest Mazda Dealer during the coverage period of the Powertrain Limited Warranty. If your vehicle is within 3 years from the in service date please refer to Towing/Roadside Assistance on page 11.

3. What Is Not Covered

The "What is Not Covered" is the same as stated for New Vehicle Limited Warranty section of this booklet.

4. Your Responsibilities

Maintenance

You are responsible for properly operating and maintaining your Mazda Vehicle in accordance with the instructions and maintenance schedule described in your Owner's Manual. You should routinely check your vehicle's engine oil level at least once a month and regularly replace the oil and filter. Failure to do so can cause oil starvation and or sludge deposits, which can result in severe engine damage and costly repairs that are not covered by the new vehicle Basic Coverage Warranty or Powertrain Warranty.

Maintenance Records - Proof of Maintenance

Mazda recommends having maintenance performed by an authorized Mazda dealership. Mazda dealership technicians are specially trained to maintain and service Mazda Vehicles; Mazda technicians stay up-to-date on the latest service information through service bulletins, publications, and factory training. You can be reassured you are getting the best possible service for your Mazda Vehicle when you take it to your Mazda Dealer. If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual. To continue warranty eligibility and to protect your investment, it is your responsibility to properly maintain your vehicle according to factory recommended schedules outlined in your Owner's Manual. As part of this you must keep your maintenance records, receipts, repair orders and any other documents as evidence this maintenance was performed. You must present these documents, should any warranty coverage disagreement occur. Failure to do so can result in your warranty being voided either in whole or in part.

This evidence may consist of the following:

- The Mazda Scheduled Maintenance Record, on page 31, must be completely filled out showing mileage, repair order number, date for each service, and signed by a qualified automotive technician who services vehicles.
- Original copies of repair orders or other receipts that include the mileage and date the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.
- For self maintenance, a statement that you completed the maintenance yourself, displaying mileage and the date the work was performed. Also, receipts for the replacement parts (fluid, filters, etc.) indicating the date and mileage must accompany this statement.

Note:

If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual.

5. Warranty Application

The "Warranty Application" is the same as stated for New Vehicle Limited Warranty section of this booklet.

6. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

7. Other Terms

The "Other Terms" stated on page 14 in the New Vehicle Limited Warranty also apply to this warranty.

8. Powertrain Warranty Parts List

Below are the powertrain components covered under the Powertrain Limited Warranty:

EV Powertrain Components

- Motor
- Control Unit
- Inverter
- DC-DC Converter
- EV Transaxle
- Charging Port
- On-board Charger

Front/Rear Drive System

- Final Drive Housing and All Internally Lubricated Parts
- Rear Axle Housing (Differential) and All Internally Lubricated Parts
- Manual and Automatic Hub (4×4)
- Front Wheel Hubs and Bearing (FWD or AWD only)
- Rear Axle/Hub Bearings (RWD or AWD only)
- Axle/Drive Shafts
- Universal Joints
- Constant Velocity Joints
- Propeller Shaft (RWD or AWD only)
- Seals and Gaskets

To help decrease the possibility or severity of injury during accidents or emergency stops, Mazda strongly recommends that the driver and all vehicle occupants be properly restrained at all times by using the seat belts provided. (Proper use is outlined in your Owner's Manual.)

In addition to the seat belts, many Mazda Vehicles are equipped with supplemental restraint systems (air bags). Air bags are designed to supplement the seat belts by providing additional protection by restraining the forward motion in a more serious frontal accident. The air bags alone may not prevent severe injury in an accident. The driver and all vehicle occupants should always wear seat belts.

1. What Is Covered

The Safety Restraint System Limited Warranty period is **60** months (unlimited distance). This Limited warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda Vehicle is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship of the Safety Restraint System components supplied by Mazda subject to the exclusions indicated under "What is Not Covered". The vehicle must be brought to an authorized Mazda Dealer for all warranty service. The authorized Mazda Dealer will without charge for parts or labour, either repair or replace the defective part(s) using new parts. This transferable Limited Warranty is included with all new Mazda Vehicles sold in Canada. Please refer to page "Change of Address or Subsequent Ownership" and contact your Mazda Dealer or Mazda Importer / Distributor to make this change.

Safety Restraint System components

The following components are covered by this warranty.

- Seat Belts and Related Components
- Air Bag System

2. Warranty Application

The "Warranty Application" is the same as stated for New Vehicle Limited Warranty section of this booklet.

3. What Is Not Covered

- Repair or replacement required due to misuse, negligence, improper repair/adjustment, alteration, or accident/collision damage.
- Replacement of proper functioning part for comfort or appearance.
- Incidental or consequential damages such as loss of use of your Mazda Vehicle, inconvenience or commercial loss.
- If the vehicle has been classified a total loss and/or sold for salvage purposes or branded for any other reasons.
- Registration of the vehicle out of Canadian or the Continental U.S Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.

4. To Get Warranty Service

You must take your Mazda Vehicle as soon as possible, along with this booklet, to any Mazda Dealer in Canada or the United States during their normal service hours, if a problem exists.

If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

5. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

6. Other Terms

The "Other Terms" stated on page 14 in the New Vehicle Limited Warranty also apply to this warranty.

1. What Is Covered

The Anti-Perforation Limited Warranty period is **84 months** (unlimited distance). The warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda Vehicle is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such perforation (hole through the body panel) due to corrosion of the body sheet metal panels supplied by Mazda subject to the exclusions indicated under "What is Not Covered". The vehicle must be brought to an authorized Mazda Dealer for all warranty service. The authorized Mazda Dealer will without charge for parts or labour, either repair or replace the defective part(s) using new parts. This transferable Limited Warranty is included with all new Mazda Vehicles sold in Canada. Please refer to page "Change of Address or Subsequent Ownership" and contact your Mazda Dealer or Mazda Importer / Distributor to make this change.

2. Warranty Application

This **84 months** (unlimited distance) perforation warranty is applicable only to Mazda Vehicles originally distributed by Mazda Canada Inc., and registered and normally operated in Canada.

3. What Is Not Covered

- Any perforation due to corrosion of the Mazda Vehicle which is caused by industrial fallout, accident, damage, abuse, vehicle modifications or cargo that is damaging or corrosive to the Mazda Vehicle.
- Any surface corrosion of the Mazda Vehicle which does not result in perforation, such as that typically caused by sand, salt, saltpeter/nitre, hail or stones.
- Any perforation due to corrosion of the Mazda Vehicle which results, not from a defect in material or workmanship, but from failure to maintain the Mazda Vehicle in accordance with the procedures specified in item 4. (Your Responsibilities) of this warranty and the Owner's Manual provided with your Mazda Vehicle.
- Any perforation due to corrosion of a part of the Mazda Vehicle which is not a body sheet metal panel. As used herein, "body sheet metal panel" specifically excludes all parts which are components of the exhaust system of the Mazda Vehicle.
- Any perforation to panels previously repaired to correct collision damage, fire, theft, natural disaster, etc.
- Registration of the vehicle out of Canada.
- If the vehicle has been classified a total loss and/or sold for salvage purposes or branded for any other reasons.

4. Your Responsibilities

You should maintain your Mazda Vehicle in accordance with "APPEARANCE CARE" in the Owner's Manual.

- You shall retain the evidence that proper maintenance has been performed on your Mazda Vehicle by an Authorized Mazda Dealer.
- You must repair, without delay and at your expense, any body corrosion or damage due to customer neglect, lack of maintenance or external causes.
- You should inform an Authorized Mazda Dealer at the earliest possible date, when you find paint damage, surface corrosion or perforation to a body sheet metal panel of your Mazda Vehicle.

Inspect the body sheet metal panels of your Mazda Vehicle frequently and if you detect any stone chips or scratches in the paint or protective coating, touch them up immediately.

In addition, special care should be taken to protect your Mazda Vehicle from corrosion.

- If you drive on salted roads, or if you drive near the ocean, flush the underbody at least once a month with clean water.
- It is important to keep the drain holes in the lower edges of the body clear.
- If your Mazda Vehicle is damaged due to an accident or any event which may cause damage to the paint, have your Mazda Vehicle repaired as soon as possible.
- If you carry special cargo, such as chemicals, fertilizers, de-icing salt, or other corrosive substances, be sure that such materials are well packaged and sealed.
- If you drive frequently on gravel roads, we recommend that you install stone guards behind each wheel.

5. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet, to any Mazda Dealer in Canada during their normal service hours. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

6. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in material or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

7. Other Terms

The "Other Terms" stated on page 14 in the New Vehicle Limited Warranty also apply to this warranty.

1. What Is Covered

The High Voltage Battery Limited Warranty period is 96 months or 160,000 km, whichever comes first.

The High Voltage Battery Limited Warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda Vehicle is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship subject to the exclusions indicated under "What Is Not Covered". The vehicle must be brought to an Authorized Mazda Dealer for all warranty service. The Authorized Mazda Dealer will without charge for parts or labor, either repair or replace the defective High Voltage Battery using new, remanufactured or factory reconditioned High Voltage Battery with a suitable energy capacity level at the time of warranty repair.

2. Warranty Application

This warranty is applicable to Mazda Vehicle originally distributed, registered and normally operated in the country(ies) of Canada and the United States.

During the warranty period, this warranty is transferable to subsequent owners. Please refer to page "Change of Address or Subsequent Ownership" and contact your Mazda Dealer or Mazda Importer / Distributor to make this change.

3. What Is Not Covered

- Any damage caused by any condition listed under "What Is Not Covered" in the New Vehicle Limited Warranty.
- Any damage caused by failures to follow Manufacturer's recommendations including the Owner's Manual in the use, charging, storage and servicing of the High Voltage Battery.

4. Your Responsibilities

- You should maintain your Mazda Vehicle in accordance with the instructions described in the Owner's Manual.
- You shall retain the evidence that proper maintenance has been performed on your Mazda Vehicle which an Authorized Mazda Dealer representative or other repair establishment representative shall certify in this booklet by its stamp or its signature.
- You must repair, without delay at your expense, any damage due to customer neglect to maintenance or external causes which are found out by an inspection.
- You should inform an Authorized Mazda Dealer at the earliest possible date, if you find any defects on your Mazda Vehicle.

5. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet, to any Mazda Dealer in Canada and the United States during their normal service hours. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

6. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of High Voltage Battery defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or payment for loss of use of the Mazda Vehicle during warranty repairs.

7. Other Terms

The "Other Terms" stated on page 14 in the New Vehicle Limited Warranty also apply to this warranty.

1. What Is Covered

The High Voltage Battery Capacity Limited Warranty period is 96 months or 160,000 km, whichever comes first.

The High Voltage Battery Capacity Limited Warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that the battery capacity will not decrease with time and mileage. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any battery capacity loss below 70% of its original value at delivery of the new Mazda Vehicle subject to the exclusions indicated under "What Is Not Covered". The vehicle must be brought to an Authorized Mazda Dealer for all warranty service. The Authorized Mazda Dealer will without charge for parts or labor, either repair or replace the defective HV Battery using new, remanufactured or factory reconditioned High Voltage Battery with a suitable energy capacity level at the time of warranty repair.

2. Warranty Application

This warranty is applicable to Mazda Vehicle originally distributed, registered and normally operated in the country(ies) of Canada and the United States.

During the warranty period, this warranty is transferable to subsequent owners. Please refer to page "Change of Address or Subsequent Ownership" and contact your Mazda Dealer or Mazda Importer / Distributor to make this change.

3. What Is Not Covered

- Any battery capacity loss caused by time and mileage beyond the coverage under "High Voltage Battery Capacity Limited Warranty".
- Any battery capacity loss caused by any condition listed under "What Is Not Covered" in the New Vehicle Limited Warranty.
- Any battery capacity loss caused by failures to follow manufacturer's recommendations including the Owner's Manual in the use, charging, storage and servicing of the High Voltage Battery.
- If there are questions pertaining to battery capacity, please contact an Authorized Mazda Dealer.

4. Your Responsibilities

- You should maintain your Mazda Vehicle in accordance with the instructions described in the Owner's Manual.
- You shall retain the evidence that proper maintenance has been performed on your Mazda Vehicle which an Authorized Mazda Dealer representative or other repair establishment representative shall certify in this booklet by its stamp or its signature.
- You must repair, without delay at your expense, any damage due to customer neglect to maintenance or external causes which are found out by an inspection.
- You should inform an Authorized Mazda Dealer at the earliest possible date, if you find any defects on your Mazda Vehicle.

5. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet, to a Mazda Dealer in Canada and the United States during their normal service hours. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

6. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of High Voltage Battery defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or payment for loss of use of the Mazda Vehicle during warranty repairs.

7. Other Terms

The "Other Terms" stated on page 14 in the New Vehicle Limited Warranty also apply to this warranty.

The originally equipped tires are warranted by the tire manufacturer. Tires are not covered by the Unlimited Distance Warranty. Refer to the separate tire warranty pamphlet in the glove box for details.

1. To Get Warranty Service

Mazda Dealers in Canada are authorized to sell and service tires originally equipped on Mazda Vehicles. To obtain warranty service, contact your Mazda dealership who will evaluate your tire concern.

If you are traveling, you may also present the unserviceable tire to any authorized dealer of the tire manufacturer in Canada or the United States. For the location of authorized tire dealers, refer to the local telephone directory.

2. Tire Warrantor

To obtain detailed tire warranty information or for customer service, contact the appropriate tire warrantor listed below.

The Respective Tire Warrantors are:

Bridgestone / Firestone Canada Inc.

5770 Hurontario Street, Suite 400 Mississauga, Ontario L5R 3G5, Canada 1-800-267-1318 (For English) 1-877-685-3878 ext. 250 (For French)

The Warrantor of Falken Tires is Sumitomo Rubber North America, Inc

8656 Haven Avenue, Rancho Cucamonga, CA 91730, USA 1-800-723-2553

Dunlop Tires (Canada) Inc. / Goodyear Canada Inc.

450 Kipling Avenue Toronto, Ontario M8Z 5E1, Canada 1-800-387-3288 1-416-201-7997

Yokohama Tire (Canada) Inc.

#500-9325 200th Street Langley, B.C. V1M 3A7, Canada 1-888-965-6835

American Kenda Rubber Ind. Co., LTD 7095 Americana Parkway Reynoldsburg, OH 43068, USA 1-800-225-4714

Michelin North America (Canada) Inc. / Uniroyal Goodrich Canada Inc. Consumer Care Department

2500 Daniel-Johnson Blvd., Suite 500 Laval, Quebec H7T 2P6, Canada 1-888-871-4444 (Michelin) 1-888-871-6666 (BF Goodrich) 1-888-871-7777 (Uniroval)

Toyo Tire Canada

7791 Nelson Rd, Unit 120 Richmond, BC V6W 1G3, Canada 1-877-682-8696

Continental / General Tire Canada Inc.

6110 Cantay Rd. Mississauga, Ontario L5R 3W5, Canada 1-855-453-1962

Pirelli Tire Inc.

1111 boul. Dr. Frederik-Philips, Suite 506 St-Laurent, Quebec H4M 2X6,

Canada 1-800-363-0583 (Eastern Canada) 1-800-828-2585 (Ontario) 1-800-663-0148 (Western Canada)

1. What Is Covered

The Mazda genuine replacement parts and Mazda Accessories limited warranty covers Mazda genuine new or remanufactured replacement parts and Mazda Accessories sold by a Mazda Dealer and also includes Mazda Accessories installed by a Mazda Dealer or a Mazda Importer/Distributor prior to the retail delivery of a new Mazda Vehicle. This Limited Warranty does not mean that each Mazda part or accessory is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship, subject to the exclusions indicated under "What Is Not Covered."

Mazda genuine replacement parts (other than the Lead-acid Battery) and Accessories purchased by a customer from a Mazda importer/Distributor or a Mazda Dealer and installed by a Mazda importer/Distributor or a Mazda Dealer are covered for **12 months/20,000 km** from the installation date or the remainder of the warranty coverage applied to the component by Mazda.

Mazda genuine replacement parts (other than the Lead-acid Battery) and Accessories purchased by a customer from a Mazda Dealer and not installed by a Mazda Dealer are covered for the first **12 months/20,000 km** from the purchase date excluding installation labour charges.

Consult your Mazda Dealer for replacement Lead-acid Battery warranty terms.

2. What Is Not Covered

- Damage or corrosion due to accident, collision, fire, theft, natural disaster, etc.
- Damage or surface corrosion from the environment such as acid rain, airborne fallout (chemicals, tree sap), stones, salt, road hazards, hail, wind storm, lightning, floods and other natural disaster.
- Normal wear, tear or deterioration such as discoloration, fading, deformation, blurring etc.
- Air conditioner refrigerant charge after the first 12 months, unless replenished as part of a warranty repair.
- Replacement batteries. (Consult with your Mazda Dealer for the separate Lead-acid Battery warranties.)
- Replacement parts or accessories installed on any Mazda Vehicle originally distributed, registered and normally operated out of Canadian or the Continental U.S Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.
- Replacement parts or accessories installed on a Mazda Vehicle in which the odometer has been altered, or on which the actual kilometrage cannot be readily determined.
- Replacement parts or accessories used in applications for which they are not designed.
- Replacement parts or accessories installed improperly by a dealer or distributor other than Mazda Canada or a Mazda Dealer.
- Any replacement part or accessory without proof of purchase or replacement date.
- Non-Mazda replacement parts or accessories which Mazda Dealers may sell or install on your Mazda Vehicle.
- If the vehicle has been classified a total loss and/or sold for salvage purposes or branded for any other reasons.
- Registration of the vehicle out of Canadian or the Continental U.S Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.

3. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet and proof of purchase or replacement date, to a Mazda Dealer in Canada and the United States during their normal service hours.

If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

4. Limited Liability

The liability of a Mazda Distributor under this warranty is limited solely to the repair or replacement of parts defective in material or workmanship by a Mazda Dealer at their place of business, and specifically does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

5. Other Terms

The "Other Terms" stated on page 14 in the New Vehicle Limited Warranty also apply to this warranty.

CANADA

Mazda Canada, Inc. 55 Vogell Road, Richmond Hill, Ontario, L4B 3K5, Canada Phone: 1 (800) 263-4680 (In Canada) (905) 787-7000 (Outside of Canada)

U.S.A. MAINLAND & HAWAII

Mazda North American Operations 200 Spectrum Center Drive, Suite 100 Irvine, California 92618, U.S.A. P.O. Box 19734 Irvine, CA 92623-9734, U.S.A. Phone: 1 (800) 222-5500 (In the U.S.A.) (949) 727-1990 (Outside of the U.S.A.)

MEXICO

Mazda Motor de Mexico Mario Pani N° 400 P.B. Col. Santa Fe Cuajimalpa Cd. de Mexico 05348 Phone: (800) 222-5500 (In the U.S.A.) 01-866-315-0220 (Outside of the U.S.A.)

PUERTO RICO

International Automotive Distributor Group, LLC (d/b/a Mazda de Puerto Rico) P.O. Box 191850, San Juan, Puerto Rico, 00919-1850 Phone: (787) 641-1777

GUAM

Triple J Enterprises, Inc. (d.b.a. Triple J Motors) P.O. Box 6066, Tamuning, Guam 96931 Phone: (671) 646-9126

SAIPAN

Triple J Saipan, Inc. (**d.b.a. Triple J Motors**) P.O. Box 500487 Saipan MP 96950-0487 Phone: (670) 235-4868 The service record below has been designed to include the signature of your Mazda Dealer representative or other repair establishment representative. This signed form is evidence of completion of scheduled maintenance services and should be kept with the receipts, repair orders, and invoices in the glove box. All records should be given to any subsequent owner of the Mazda Vehicle. Failure to properly maintain your vehicle can result in your warranty being voided either in whole or in part.

■ Maintenance Records - Proof of Maintenance

Mazda recommends having maintenance performed by an authorized Mazda dealership. Mazda dealership technicians are specially trained to maintain and service Mazda Vehicles; Mazda technicians stay up-to-date on the latest service information through service bulletins, publications, and factory training. You can be reassured you are getting the best possible service for your Mazda Vehicle when you take it to your Mazda Dealer. If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual. To continue warranty eligibility and to protect your investment, it is your responsibility to properly maintain your vehicle according to factory recommended schedules outlined in your Owner's Manual. As part of this you must keep your maintenance records, receipts, repair orders and any other documents as evidence this maintenance was performed. You must present these documents, should any warranty coverage disagreement occur. Failure to do so can result in your warranty being voided either in whole or in part.

This evidence may consist of the following:

- The Mazda Scheduled Maintenance Record, on page 31, must be completely filled out showing mileage, repair order number, date for each service, and signed by a qualified automotive technician who services vehicles.
- Original copies of repair orders or other receipts that include the mileage and date the vehicle was serviced. Each receipt should be signed by a qualified automotive services technician.
- For self maintenance, a statement that you completed the maintenance yourself, displaying mileage and the date the work was performed. Also, receipts for the replacement parts (fluid, filters, etc.) indicating the date and mileage must accompany this statement.

Note:

If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual.

Scheduled Maintenance Intervals

For your information, refer to the Owner's Manual for your vehicle's recommended maintenance schedule.

Pre-Delivery Inspection
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

1 Month in Service:

Kilometrage:

R.O. No./Date:

Authorized Signature:

Dealership:

2 N	Month in Service:
Kilo	ometrage:
R.C	D. No./Date:
Aut	thorized Signature:
De	alership:

3 Month in Service: Kilometrage: R.O. No./Date: Authorized Signature: Dealership:

4 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

5 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

SCHEDULED MAINTENANCE RECORD

6 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

7 Month in Service:

Kilometrage:

R.O. No./Date:

Authorized Signature:

Dealership:

8 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

9 Month in Service: Kilometrage: R.O. No./Date: Authorized Signature: Dealership:

11Month in Service:Kilometrage:R.O. No./Date:Authorized Signature:Dealership:

12 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

13 Month in Service: Kilometrage: R.O. No./Date: Authorized Signature: Dealership: 14 Month in Service:Kilometrage:R.O. No./Date:Authorized Signature:Dealership:

15 Mor	nth in Service:	
Kilometr	rage:	
R.O. No	./Date:	
Authoriz	ed Signature:	
Dealersh	nip:	

16 Month in Service:	
Kilometrage:	
R.O. No./Date:	
Authorized Signature:	
Dealership:	

17 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

18 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

19 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

20 Month in Service: Kilometrage: R.O. No./Date: Authorized Signature: Dealership: 21 Month in Service: Kilometrage: R.O. No./Date: Authorized Signature: Dealership:

SCHEDULED MAINTENANCE RECORD

22 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

23 Month in Service:

Kilometrage:

R.O. No./Date:

Authorized Signature:

Dealership:

24 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

25 Month in Service: Kilometrage: R.O. No./Date: Authorized Signature: Dealership:

26 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

27 Month in Service: Kilometrage: R.O. No./Date: Authorized Signature: Dealership:

28 Month in Service:
Kilometrage:
R.O. No./Date:
Authorized Signature:
Dealership:

29 Month in Service:

Kilometrage:

R.O. No./Date:

Authorized Signature:

Dealership:

- The easiest way to update your information is by visiting the service or sales department of your local Mazda Dealer.
- You can email your new address information, along with your vehicle's VIN number, to Mazda's Customer Assistance Centre through Contact Us page. https://www.mazda.ca/en/about/contact-us/#

